



April 21, 2008

PATRICK MCCONNELL, DIRECTOR ENGINEERING, PRODUCT SAFETY AND STANDARDS DOMETIC CORPORATION 509 SOUTH POPLAR LAGRANGE, IN 46761 NVS-215kjs 08E-032

SUBJECT: REFRIGERATOR BURNER TUBE/FIRE

### DEAR MR. MCCONNELL:

This letter serves to acknowledge Dometic Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a defect for the products listed below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

DOMETIC/NDR1062/9999

DOMETIC/RM2652/9999

DOMETIC/RM2662/9999

DOMETIC/RM2852/9999

DOMETIC/RM2862/9999

DOMETIC/RM3662/9999

DOMETIC/RM3663/9999

DOMETIC/RM3862/9999

NHTSA Campaign Number: 08E-032 Mfg's Report Date: April 15, 2008

**Components**: EQUIPMENT

**Potential Number of Units Affected:** 745,574

### **Summary:**

DOMETIC HAS REPORTED A SAFETY RELATED DEFECT COVERING 745,574 TWO-DOOR REFRIGERATORS MANUFACTURED BETWEEN JUNE 1, 2003 AND SEPTEMBER 30, 2006, WITH SERIAL NOS. 320XXXXXX THROUGH 352XXXXX; 401XXXXX THROUGH 452XXXXX; 501XXXXX THROUGH 552XXXXX; AND 601XXXXX THROUGH 639XXXXX, INSTALLED IN CERTAIN RECREATIONAL VEHICLES AS ORIGINAL EQUIPMENT AND SOLD AS REPLACEMENT EQUIPMENT. A FATIGUE CRACK MAY DEVELOP IN THE BOILER TUBE WHICH MAY RELEASE A SUFFICIENT AMOUNT OF PRESSURIZED COOLANT SOLUTION INTO AN AREA WHERE AN IGNITION SOURCE (GAS FLAME) IS PRESENT.

# **Consequence:**

THE RELEASE OF COOLANT UNDER CERTAIN CONDITIONS COULD IGNITE AND RESULT IN A FIRE.

## Remedy:

THE VEHICLE MANUFACTURERS WILL NOTIFY OWNERS OF RECREATIONAL VEHICLES THAT HAD THE REFRIGERATORS INSTALLED AS ORIGINAL EQUIPMENT AND DOMETIC WILL NOTIFY OWNERS OF THE AFTERMARKET REFRIGERATORS. DOMETIC WILL INSTALL A SECONDARY BURNER HOUSING FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING APRIL OR MAY 2008. OWNERS MAY CONTACT DOMETIC AT 888-446-5157.

### **Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

Please provide a list of the vehicle manufacturers which were sold the subject refrigerators by company name and address, telephone and fax numbers, a contact name and title of a knowledgeable representative, and the quantity of cooling units sold to each company.

Copies of all notices, bulletins, dealer notifications, posters, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. The first quarterly report will be due in this office on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at <a href="mailto:Kelly.Schuler@dot.gov">Kelly.Schuler@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you for successful completion of this recall campaign.

George H. Person, Chief Recall Management Division Office of Defects Investigation

Enforcement